

Critical Phone Numbers for Law Enforcement & Safety (June 2003)

Police, Fire & EMS EMERGENCIES (TTY compatible)..... 911
Police, Fire & EMS NON-EMERGENCIES (TTY compatible; 202 727-1010 outside the DC area) .. 311
("non-emergencies" means situations that are suspicious, not life threatening, or not currently in progress)

DC Metropolitan Police Department 3rd District:

..... **TTY** 202 518-0008
Station Desk..... 202 673-6815
Station Fax 202 673-7630
Sergeant's Desk 202 673-6923
Cmdr. Larry McCoy lmccoy@mpdc.org 202 673-6820
Asst Cmdr. Capt. William Manning .. wmanning@mpdc.org 202 673-6927
Asst Cmdr. Capt. Willie Smith wasmith@mpdc.org 202 673-6928
PSA 306 Lt. Gary Durand garydurand@mpdc.org 202 673-6821
PSA 306 Sgt. Ronald Wilkins 202 673-6914
Detectives 202 673-6914
Lt. Guy Middleton and SSgt. Ronnie Foye, Ernest Frank, James Sommers
Focused Mission Team 202 673-6925
Lt. Charles Houser chouser@mpdc.org
Sgt. David Poe dpoe@mpdc.org
Domestic Violence Unit 202 673-6914
Lashaun Jones, Maquel Martinez, Barbara Rawling

WMATA (Metro) Transit Police (Emergency, 24 Hours) 202 962-2121
Detectives/Investigations 202 962-1792
Auto Impound 202 962-2193
Bike Permits 202 962-1116

DC Urban Park Rangers

Nuisance Issues at Recreation Centers 202 441-2605

DC Public Schools Attendance Intervention Center

Truancy Hotline (also 311) 202 576-6985

DC Emergency Management Agency (formerly Office of Emergency Preparedness) .. 202 727-6161

..... **TTY** 202 727-3323

DC Dept. of Mental Health 202 673-7440

Crisis Hotline 1 888 7WE-HELP (793-4357)

..... **TDD** 202 561-7000

American Red Cross, National Chapter Area 202 728-6401

Verizon 1 800 275-2355

PEPCO 877 737-2662

Power outages 202 833-7500

Downed wires 202 872-3432

Poison Control Center 1 800 222-1222

Washington Gas 1 877 752-7520

DC Water & Sewer Authority 202 787-2000

Water & Sewer Emergency Number 202 612-3400

DC GOVERNMENT & RELATED AGENCIES

Mayor's Citywide Call Center (for other city services)..... 202 727-1000

ANC 1B..... 202 265-3871

ANC 1B02, Philip Spalding 202 332-5157

Ward 1 Councilmember, Jim Graham 202 724-8181

Ward 1 Neighborhood Service Coordinator, Jose Sueiro 202 671-2338

Safeway: shopping cart pickup etc 202 723-5644

HELPING OUT

Metropolitan Police Hotlines (report violations /offer tips to help solve crimes):

- Crimesolvers Tip Line 1 800 637-2777
- Child Abuse Hotline 202 671-SAFE (671-7233)
- Corruption Hotline 1 800 298-4006
- Gun Tip Hotline (Operation Cease Fire) 1 800 ATF-GUNS (202-4867)
- Hate Crimes Hotline 202 727-0500
- Public Information Office 202 727-4383

GETTING HELP

-
- Answers, Please! (social services resource & referral) 202 INFO-211 (463-6211)
 - DC Hypothermia Hotline 1 800 535-7252
 - DC homeless shelters (general) (Coalition for the Homeless)..... 202 724-3932
 - DC Rape Crisis Center Hotline... 202-333-RAPE
 - DC Adult Protective Services Hotline (elder abuse & exploitation)..... 202 541-3950
 - National Domestic Violence Hotline (advocacy, counseling and referral) ... 1 800 799-SAFE
 - National Center for Missing and Exploited Children 1 800 843-5678
 - Runaways 1 800 621-4000
 - Animal Shelter..... 202 576-6664
 - DC Metro Substance Abuse Hotline (counselors available to answer questions) . 1 888 294-3572
 - Alcohol Abuse Hotline (non-emergency resource for parents & preteens)..... 1 800 NCA-CALL
 - Drug Abuse Hotline (non-emergency resource for parents & preteens)..... 1 800-DRUG-HELP

More detailed explanations for law enforcement & safety issues (June 2003)

POLICE EMERGENCIES: Always start with 911 so that there is an audio record of the call. Cell phone calls may not be answered by the closest jurisdiction, so make a backup call directly to the jurisdiction (DC or MD). Example 911 calls: fire & medical emergencies, violent crimes, crimes in progress, domestic abuse, home/business intruders, gunshots, persons with guns, vehicle crashes involving personal injury or serious traffic tie-ups, if you see a criminal you know is wanted by the police.

POLICE NON-EMERGENCIES: Always start with 311 so that there is an audio record of the call. Make additional calls to 3D if you want to follow-up later. Example 311 calls: property crimes not in progress (vandalism, theft, stolen car, garage burglaries, etc), animal control problems, minor vehicle crashes, abandoned autos, illegally parked vehicles or vehicles blocking driveways, other less-than-life-threatening situations, MPDC phone numbers and addresses.

All OTHER CITY SERVICES: Call the DC Citywide Call Center for all other city services. Example 727-1000 calls: Public Works, Consumer and Regulatory Affairs, Human Services, and the Mayor's Office, trash pick-up problems, water/sewer problems, City agency phone numbers, addresses and hours of operations, potholes.

Notes on DC Urban Park Rangers: Try calling UPRs for non-emergency issues at Recreation Centers and city parks. The outfit is understaffed and under-funded, so it may be worth it not to tie up a regular officer. Most likely you'll have to call 311 to follow-up. MPD does have jurisdiction over the parks.